

# Financial Aid Newsletter

Summer 2021

Your guide to the latest, updated information and deadlines.

## The Financial Aid office is now on Instagram!



Please follow us [@artcenterfinancialaid](https://www.instagram.com/artcenterfinancialaid) where we will post helpful information, tips, deadlines and new scholarships available.

## Federal Student Loan Update

On January 20, 2021 the COVID-19 emergency relief measure was extended through September 30, 2021. All loans owned by the U.S. Department of Education (ED) will have interest waived. Check out the latest news and find answers to all of your questions at:

<https://studentaid.gov/announcements-events/coronavirus>

## Emergency Broadband Benefit Program

The Emergency Broadband Benefit Program is a [Federal Communications Commission \(FCC\) program](https://www.fcc.gov/eefund) that provides a temporary discount on monthly broadband bills for qualifying low-income households. If your household is [eligible](https://www.fcc.gov/eefund), you can receive:

- Up to a \$50/month discount on your broadband service
- Up to a \$75/month discount if your household is on qualifying Tribal lands
- A one-time discount of up to \$100 for a laptop, tablet, or desktop computer (with a co-payment of more than \$10 but less than \$50)

Visit <https://getemergencybroadband.org/>

## SNAP benefits- Additional support for College students

In the recent federal coronavirus relief aid, the federal Supplemental Nutrition Assistance Program (SNAP) has made it easier for college students to access the program. For additional information on eligibility and how to apply, please visit:

<https://www.fns.usda.gov/snap/students>

## Do you owe a balance?

Check your student account statement on Inside by viewing the **Student Finance Dashboard**.

Visit the Cashier's Page on Inside ArtCenter for assistance:

<https://inside.artcenter.edu/cms/course/view.php?id=28>

If you need additional funds to pay your balance, apply for loans now to [avoid costly delays](#). Upcoming registration is just around the corner.

## How to avoid additional fees and financial aid delays

Review the Checklist on your Financial Aid Dashboard and submit any missing documents [now](#) by using the secure Dropbox location at:

<https://www.dropbox.com/request/Z4sFBKCTIyZNavGtjQUT>

### Why should I submit my documents?

- Additional fees may be incurred
- No financial aid is available if your file is incomplete
- You may end up owing the entire amount of tuition and fees

### What should I do next?

- Review your Checklist and submit documents early
- Allow extra time for mistakes and additional information
- Follow up with the Financial Aid Office. We're here to help.

## Federal Satisfactory Academic Progress (SAP)

Have you lost your financial aid due to unsatisfactory academic progress? You may be able to appeal, but don't delay. Federal Satisfactory Academic Progress (SAP) is measured at the end of each semester for federal student aid recipients who must meet the following standards each term:

**Undergraduate** - at least a 2.50 GPA and complete at least 67% of the units attempted

**Graduate** - at least a 3.00 GPA and complete at least 67% of the units attempted

Students not meeting SAP standards are provided one semester on "warning" to meet the standard. After the warning term, financial aid eligibility is suspended for students who do not meet the standard.

Some students may be able to appeal, but appeals must be received at the beginning of the term. Appeals received late may not be accepted. Retroactive financial aid cannot be awarded. Learn more about SAP requirements at: [inside.artcenter.edu/go/fa](https://inside.artcenter.edu/go/fa)

## What happens to your financial aid if you drop a class?

When you withdraw from a class after the add/drop deadline, your tuition charge and your financial aid may be prorated. This means you could end up owing more money to the school than you anticipated. Be sure to check your account statement for changes after the changes have been processed. It will take time to update your account.

Dropping courses may also affect your Federal Satisfactory Academic Progress. Financial aid counselors are available to answer your questions.

## Beware of IRS scam targeting college students and staff with and .edu email.

This is a developed scam that uses official language and the IRS official logo and various subject lines such as "Tax Refund Payment" or "Recalculation of your tax refund payment." It asks people to click a link and submit a form to claim their refund. Do not click the link instead save the email using "save as" and then send that attachment to [phishing@irs.gov](mailto:phishing@irs.gov) or forward the email as an attachment to [phishing@irs.gov](mailto:phishing@irs.gov).

Additional information is available on the IRS website at: <https://www.irs.gov/newsroom/irs-warns-university-students-and-staff-of-impersonation-email-scam>.

If you responded to an email or think you have been a victim of identity theft you can follow this link: <https://www.identitytheft.gov/>

## Are you a graduating this term?

Federal loan borrowers must complete mandatory Federal Direct Student Loan Exit Counseling at <https://studentaid.gov> to learn about loan repayment options, loan consolidation, and more.

## Graduating on a LITE term?

Undergraduate students enrolled in a final LITE term may have their loan funds prorated after add/drop as required by the Department of Education. Check your account statement after add/drop to be sure you don't owe a balance. It takes time to update your account.

## Outside Scholarship Opportunities

Outside scholarships can be a good source to help fund your education. For more information visit: <http://inside.artcenter.edu/go/outsidescholarship>

*The Financial Aid Office wishes you a safe and successful Summer 2021 term!*

# The Financial Aid Office

**Office hours: Monday – Thursday: 8:30 a.m. – 4:30 p.m. and Fridays: 10:30 a.m. – 4:30 p.m.**

Cheryl Gillies, *Managing Director of Financial Aid*  
Cathy Hines, *Director of Financial Aid Operations*  
Dalia Hernandez, *Associate Director of Financial Aid*  
Rebeca Larios, *Assistant Director of Financial Aid*

Doug Boldon, *Assistant Director of Financial Aid*  
Irene Yee, *Financial Aid Operations Specialist*  
Eunice San Miguel, *Financial Aid Counselor*  
Alejandra Veyna, *Office Manager*