

Exit Counseling FAQ

What is exit counseling? Exit counseling provides important information you need to prepare to repay your federal student loan(s). **Topics include: Understand Your Loans, Plan to Repay, Avoid Default, Make Finances a Priority**

Who must complete exit counseling? If you have received a subsidized, unsubsidized or PLUS loan(s) under the Direct Loan Program or the FFEL Program, you must complete exit counseling each time you:

- Drop below half-time enrollment
- Graduate
- Leave school

Note: The FFEL Program ended June 30, 2010 and no new loans have been made under the FFEL Program after that date.

How do I complete exit counseling? To complete exit counseling for subsidized/unsubsidized loans and PLUS Loans under the Direct Loan Program or the FFEL program:

- Log in to StudentLoans.gov using your FSA ID.
- Select "Complete Counseling" found in the left navigation bar
- Select "Exit Counseling" under "Choose Counseling Type"
- Select the school(s) you want to notify of counseling completion

How do I access exit counseling? There are two ways to access exit counseling:

1. Log in to StudentLoans.gov using your FSA ID

Use of another person's FSA ID constitutes fraud. Use only your own FSA ID information.

- Select "Complete Counseling" on the left hand navigation bar
- Select "Exit Counseling" under "Choose Counseling Type"

If you log in, you will be able to:

- See your federal student loan information available in the National Student Loan Data System (NSLDS)
- Notify schools of counseling completion
- View proof of counseling completion

2. Select "Getting Loans" from the top navigation bar on the StudentLoans.gov home page and select "Counseling Demo." Select "Exit Counseling" under "Choose Counseling Type."

- You must log in to officially complete the counseling session (option 1 above).
- The "Counseling Demo" option is informational and allows school administrators to see counseling content without logging in

Will I be able to save my exit counseling session and return at a later time to complete it?

No, your progress will not be saved if you navigate away from your exit counseling session or log out of the StudentLoans.gov Web site.